



## Program Facts for Physicians: The Hospitalist Service

The Hospitalist Service at New York Hospital Queens (NYHQ) is designed to assist community-based primary care physicians with total inpatient care management. Our team includes five internal medicine physicians who, on a rotating basis, are available 24 hours a day, 7 days a week. These physicians work exclusively in the hospital and have no private practice activity. After discharge, the patient is returned to his/her referring physician.

The service is designed so that your patient can receive the same high quality care that you would provide, while providing you with communication and convenience that enables you to stay focused on the care of your patients in the practice setting.

### How does this service work?

The Hospitalist Service provides a high level of communication, confidence and service for physicians who rely upon it. Each referring physician has the opportunity to customize the level of support to meet the needs of his/her patient and practice.

Within 24 hours of admission, the Hospitalist caring for your patient will provide you with a verbal updated history and physical, along with any changes or additions to the admission problem list- based on early evaluation and test results.

Throughout your patient's hospitalization, the assigned Hospitalist physician will apprise you of any significant changes in condition, and will do so in real time. He or she will also provide updates on test results and procedures. The Hospitalist will notify you of your patient's pending discharge and will discuss the course of hospitalization, expected discharge disposition, and instructions for follow-up with you, *prior* to writing the patient's discharge order.

When your patient is ready for discharge, the Hospitalist will provide the patient and/or family with a complete set of discharge instructions, including how/when to follow up with you. Communication between a Hospitalist and your patient and their family emphasizes that when the patient is discharged, they are expected to return to your care. You will receive a written discharge summary within 48 hours that includes the patient's course of treatment, test results, a discharge medication list, and recommendations given to the patient for a post discharge visit with you.

Each Hospitalist assumes responsibility for communication with the patient and family during the hospitalization. This gives all parties timely access to information about the treatment plan and the patient's condition. You and your practice staff can stay informed and supportive – but without having to seek frequent updates. However, you can contact the Hospitalist at any time during your patient's stay.

## USING THE SERVICE

### How Do I Contact a Hospitalist? How Do I Admit My Patient?

Community-based physicians can take advantage of the program by making one phone call to [1-888-219-9141](tel:1-888-219-9141) at any time during the day, night, weekend or on holiday.

A Hospitalist Service representative, will connect you directly to the Hospitalist on duty. The Hospitalist will obtain a brief history and current problem list from you, as well as your preferences for consulting specialists, should there be a need.

### Insurances Accepted

The Hospitalist Service accepts almost all insurances, including Medicaid.

## ABOUT THE NYHQ HOSPITALISTS



**Denis Kapkov, M.D., Ph.D.**, received his medical degree from the University of Michigan School of Medicine in Ann Arbor, Michigan, and a Ph.D. in Biochemistry and Molecular Biology from Lomonosov Moscow State University, Moscow, Russia. He completed his residency in internal medicine at Drexel University/Hahnemann Hospital in Philadelphia.



**Priya Nori, M.D.**, is board certified in internal medicine. She received her medical degree from the Albert Einstein College of Medicine and completed her residency in internal medicine at NewYork-Presbyterian Hospital/Weill Cornell Medical College in New York.



**Monisankar Roy, M.D.**, is board certified in internal medicine and a specialist in clinical hypertension. He received his medical degree from Dhaka Medical College in Dhaka, Bangladesh. Dr. Roy was a fellow in hypertension research at James J. Peters VA Medical Center in the Bronx and chief resident, Department of Internal Medicine, Elmhurst Hospital Center.



**Rakhil Rubinova, D.O.**, is board certified in internal medicine. She received her medical degree in osteopathy from the New York College of Osteopathic Medicine in Old Westbury, N.Y and was chief resident in internal medicine at NYHQ. Dr. Rubinova has been with NYHQ since 2009.



**Nejat Zeyneloglu, M.D.**, is board certified in internal medicine. He received his medical degree from Ege University School of Medicine in Izmir, Turkey. Most recently he was associate internal medicine residency program director and an assistant professor of medicine at New York Medical College Metropolitan Hospital Center.



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