Registration

3rd Annual NYHQ

Palliative Care Symposium: Words matter! Challenges to, and opportunities for effective communications with seriously ill patients, family members and among health care professionals • Tuesday, April 9, 2013 • 8:00 am-1:00 pm

Please check one.

☐ **$50**/Physicians ☐ **$25**/General Registrants ☐ **$20**/Group of 5+ staff members

☐ **No Fee**/Physicians-in-training, NYHQ Physicians & Staff (copy of ID required, pre-registration requested)

Registration fee includes continental breakfast and lunch. Make check payable to: NYHQ-Continuing Medical Education and forward to:
Ms. Pamela Williams, Director, Continuing Medical Education, New York Hospital Queens, 56-45 Main Street, Flushing, NY 11355

Or pay via credit card at our website: nyhqcme.org

Last Name _____ First Name _____

MD _____ General Registrant _____

Mailing Address _____

City _____ State _____ Zip _____

Phone _____ E-mail _____

Institutional Affiliation _____ Fax _____

New York Hospital Queens
Continuing Medical Education
56-45 Main Street
Flushing, NY 11355

Palliative Care Symposium
Early registration recommended.

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Palliative Care Symposium:

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Tuesday, April 9, 2013 • 8:00 am -1:00 pm

Presented by the Division of Geriatrics & Palliative Care Medicine and Patient Care Services

Program Co-Chairs

Cynthia X. Pan, MD, AGSF, FACP
Jane Morris, MS, RN, ACHPN

Location

New York Hospital Queens
Theresa and Eugene M. Lang
Center for Research
and Education
56-45 Main Street, Flushing, NY

Credit

4.0 AMA PRA
Category 1 Credit(s)™
4.0 Nursing contact hours

To Register

718-670-1419
www.nyhqcme.org

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Statement of Need

Palliative care is person-centered care for patients living with a serious or life-threatening illness, and their families. It adds an extra layer of support and interdisciplinary expertise to their care. For vulnerable populations and across health care transitions, effective communication is a key factor in ensuring patient safety and excellent quality of care. Communication skills can be taught and learned.

Target Audience

Physicians, Physician Assistants, Residents, Medical Students, Nurse Practitioners, Registered Nurses, Social Workers, Hospital Chaplains and other Health Care Professionals.

Educational Objectives

The purpose of this program is to improve the care of patients who live with a serious illness, and their families. At the conclusion of this program, participants will be able to:

- Describe an approach to communicating with patients who are seriously ill, balancing honesty with empathy and hope.
- Develop skills to handle requests for therapies that are deemed medically ineffective.
- Recognize that individuals who are not verbal may still be able to effectively communicate.
- Identify and practice alternative modes of communication in patients who are non-verbal.
- Identify and discuss gaps in effective communication across care settings in patients who are seriously ill.
- Apply strategies to improve communication across care settings to optimize patient safety and quality of care.

To Register or for more information

Ms. Pamela Williams
Director, Continuing Medical Education
tel: 718-670-1419 • fax: 718-661-7925
email: pgw9001@nyp.org
website: www.nyhqcme.org

Program

8:00-8:30 am — ***Registration & Continental Breakfast***

8:30-8:45 am — ***Welcoming Remarks***

George F. Heinrich, MD
Chairman, Board of Trustees, NYHQ

Michaelle Williams, RN, MA, CNAA
Senior Vice President, Patient Care Services, NYHQ

[Moderators]

Cynthia X. Pan, MD, AGSF, FACP
Chief, Division of Geriatrics & Palliative Care, NYHQ
Associate Professor in Clinical Medicine
Weill Cornell Medical College

Jane Morris, MS, RN, ACHPN
Clinical Care Coordinator, Palliative Care, NYHQ

8:45-10:00 am — ***Taking Your Communication Skills to the Next Level***

Anthony L. Back, MD
Professor of Medicine, Division of Oncology,
University of Washington Medical Center
Adjunct Associate Professor of Medical History and Ethics,
University of Washington Medical Center
Affiliate Member, Fred Hutchinson Cancer Research Center,
Clinical Research Division
Director, Cancer Communication Program,
Seattle Cancer Care Alliance

10:00-10:15 am — *Break*

10:15-11:15 am — ***Interdisciplinary Panel Discussion: Falling Through the Cracks: Transitions of Care for Patients with Serious Illness***

11:15-12:30 pm — ***So You Can't Talk, Now What?***

Marta S. Kazandjian, MA, CCC-SLP, BRS-S
Director, Speech Pathology and Swallowing Service
Center for Digestive Diseases and Swallowing Disorders, NYHQ
Director, Department of Speech Pathology and Swallowing,
Silvercrest Center for Nursing and Rehabilitation

12:30-1:00 pm — ***Question and Answer Period Large Group Discussion***

1:00-2:00 pm — *Lunch*
(provided by an anonymous donor)

Accreditation

New York Hospital Queens is accredited by the Medical Society of the State of New York (MSSNY) to provide continuing medical education for physicians.

New York Hospital Queens designates this live activity for a maximum of ***4.0 AMA PRA Category 1 Credit(s)™***. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

New York Hospital Queens is an approved provider of continuing nursing education by the PA State Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.

It has been assigned approval code **134-3-H-12-06** for **4.0 contact hours.**

Disclosure

The New York Hospital Queens relies upon invited faculty participants in its CME programs to provide educational information that is objective and free of bias. In this spirit, and in accordance with the guidelines faculty participants are expected to indicate any commercial relationship that might be perceived as a real or apparent conflict of interest.

Registration Fees

$50	**Physicians**
$25	**General Registrants**
$20	**Group of 5+ or more**
No Fee	**Physicians-in-training, NYHQ Physicians & Staff (copy of NYHQ ID required with registration)**

Fee includes continental breakfast and lunch.

Cancellation

Refunds will only be made upon receipt of written notification a minimum of five work days prior to the session.

Directions

New York Hospital Queens is located on the corner of Booth Memorial Avenue and Main Street in Flushing. From the Long Island Expressway: take the Main Street Exit (#23), travel north on Main Street to Booth Memorial Avenue. From the Whitestone Bridge: take the Van Wyck Expressway to the College Point Blvd. Exit; turn left on College Point Blvd and right on Booth Memorial Avenue. Follow Booth Memorial Avenue to Main Street. IRT Flushing Line #7: train to Main Street (last stop), then Q44 bus southbound on Main Street; stops opposite the hospital. New York Queens is located in a residential area with metered parking. Free lock-and-park spaces are available under the Van Wyck Expressway at College Point Blvd. and 58th Road. Shuttle buses to the Hospital run approximately every 10-15 minutes. Limited paid parking is available in our Visitor Parking Lot located on Booth Memorial Avenue opposite the Emergency Room.

Special Needs

NYHQ is accessible for individuals with disabilities or special needs. Participants with special needs are requested to contact the Office of CME at 718-670-1419.

Design: JBRH 212.988.6752