

The Hospital

The NewYork-Presbyterian/Queens is a 535-bed voluntary, not-for-profit community teaching hospital. The medical center provides a broad spectrum of preventive, diagnostic, ambulatory, tertiary and secondary acute care, and rehabilitative health services at its main campus, and in multiple community-based programs throughout Queens County. Each year the medical center manages approximately 32,000 inpatients, more than 120,000 emergency and trauma visits, and more than 130,000 outpatient visits.

Commitment to Those in Need

The NewYork-Presbyterian/Queens Hospital provides quality care to all who need it, without regard to financial condition or mode of payment. In 2013, NYHQ provided \$17 million dollars in charity care. NewYork-Presbyterian/Queens conducts its financial policy and procedures in full compliance with the Financial Aid Law 2087. The Hospital's Financial Services Department also works with patients to obtain insurance when possible, and/or to arrange a manageable payment plan. Additional information regarding the hospital's charity care policy can be obtained by calling 718-670-1329 for inpatient assistance and 718-670-2824 for information or applications for Ambulatory Care assistance.

NewYork- Presbyterian/Queens

2014

Community Service Plan

2nd Year Update



NewYork-Presbyterian/Queens

**56-45 Main Street
Flushing, NY, 11355
Phone: 718-670-2000
www.nyhq.org**



**Leading Queens in the
Prevention Agenda for the
Healthiest State**

**Phone: 718-670-1065
Department of Public Affairs
& Marketing**

Three Year Plan for A Healthier Queens Community

Prevention Agenda for the Healthiest State

In April of 2012, New York State Department of Health Commissioner Shah established public health priorities and asked that hospitals, local health departments, and health care and community partners work together to bring about measurable progress toward mutually established goals to improve health and reduce disparities through increased emphasis on prevention..

New York-Presbyterian/Queens is fully invested in the Commissioner's goals and has established a supportive priority agenda to assist in achieving better health for the Queens community.

The Commissioner's public health priorities included:

- Prevent Chronic Disease
- Promote a Healthy/Safe Environment
- Promote Healthy Women and Children
- Promote Mental Health/Prevent Substance Abuse
- Prevent HIV/STD & Vaccine Preventable Disease
- And Healthcare Associated Infections

Public Participation and Notice

NYP/Queens invites comment/input from the community with regard to public health priorities by placing ads in local newspapers, posting information in the lobby and on the NYP/Queens website. The annual Community Service Plan update is available to anyone on the website at

www.nyhq.org/community_service_plan.

In addition, the Hospital collaborates, and establishes partnerships, with many organizations and community groups in ongoing discussion and analysis of public health need and resource availability to establish service and program priorities

Public Participation and Notice

Two major criteria drive the Hospital's determination of prevention agenda priorities for continued and future focus – demonstration of need and the ability to positively impact outcomes.

Information and opinion elicited from key participants is combined with established indicators and other relevant health databases to further define priorities of Queens County's health status including

New York State Department of Health County Health Indicator Profiles, the New York City Department of Health and Mental Hygiene Community Health Profiles and several other primary and secondary health data sources.

Three-Year Plan of Action

The needs assessment revealed the most significant public health opportunity in Chronic Disease prevention and Healthy Women Infants and Children.

The Hospital, in collaboration with its community partners chose two strategies in these two prevention priorities to focus on for the next three years: Childhood obesity among Hispanic population, and exclusive in-hospital breastfeeding of Chinese infants. Specific initiatives regarding nutrition education and exercise for a select population of school children in Pre-K through grade 2 was begun to reduce prevalence of overweight and obesity, and a multi-pronged program for early education and support of Chinese prenatal women to enhance potential success of exclusive breast was implemented.

About three hundred ten children and their parents have been actively participating in the childhood obesity program to date. The goal is to increase awareness and to effect behavior changes that promotes health y lifestyle.

An additional 200 of Chinese prenatal women have been reached in 2014 through the exclusive breastfeeding program with a 28% increase in Chinese infants exclusively breastfed in hospital in the first year of the initiative.

The Hospital will continue to work with its community partners throughout the three-year period of the Prevention Agenda program and will monitor and report on progress annually.

For details on selected Prevention Agenda Priorities and other initiatives go to our on-line Community Service Plan at:
http://www.nyhq.org/Community_Service_Plan

Primary and prevention services and specialty care are available throughout the Queens community in NYP/Queens Ambulatory Centers listed below.

The Center for Developmental Disabilities
59-16 174th Street
Fresh Meadows, NY 11365
(718) 670-2731

Queens Eye Center
60-10 Main Street,
Flushing, NY 11355
(718) 661-8800

The Hollis Women's Center
189-04 Hillside Ave.
Hollis, NY 11423
(718) 740-5545

Jackson Heights Family Health Center
73-15 Northern Blvd
Jackson Heights, NY, 11372
(718) 424-2788

Obstetrics & Gynecology Ambulatory Center
163-03 Horace Harding Expwy.
Fresh Meadows, NY, 11365
(718) 888-9121

Center for Dental & Oral Medicine
174-11 Horace Harding Expwy.
Fresh Meadows, NY, 11365
(718) 670-1061

Family Health Center
136-56 39th Avenue
Flushing, NY 11354
(718) 886-7014

Radiation Oncology
56-45 Main Street,
Flushing, NY 11355
718-670-1500

The Theresa Lang Children's Center
56th Ave and Main Street
Flushing, NY 11355
(718) 670-1800

Trude Weishaupt Memorial Satellite Dialy:
Center
59-28 174th St.
Fresh Meadows, NY 11355
718-670-1298

Special Care Center
138-47 Horace Harding Expwy., 2nd fl.
Flushing, NY 11355
718-670-2530

Cardiac Rehabilitation Center
174-03 Horace Harding Expwy.,
Fresh Meadows, NY 11365
718-670-1695